

Laundryplace.online



Schirmer und Partner GmbH – Burgstädter Str. 13b/Geb. 5 – 09114 Chemnitz

Return Consignment / Warran	ity Clai	m Form			
☐ Warranty Claim		☐ Return w	vithout warranty		
IMPORTANT: Please note that we will not hat Thank you. Please use this form for any re In order to allow us to attend to • Fill out the Warranty • List only one part pe • The Warranty Claim please make sure th • Freight costs when re	eturn of your of Claim er form Form i	parts to Schirmer an claim as quick as pos Form completely, all must necessarily be form is clearly attach	nd Partner GmbH. ssible, please make data mandatory held with the part (ed to the respectiv	e sure the following: if sending more than o	one part,
1. Sender Information					
Date of Return:					
End user (complete address):					
Contact person Incl. Email and/or Phone No.					
Reference No. (AU):					
Invoice No.:					
Delivery note No.:					
Date of Receipt of Part(s):					
RMA- Number					
2. Replacement Part	1				
Machine type		Machine number			
Art.No. Replacement Part	iption		Date of Failure	Quantity	
					+



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3. Reason for Return				
☐ Ordered wrong part	☐ Part not needed			
☐ Wrong part delivered	☐ Repair incl. estimation of costs			
☐ Used part credit note				
☐ Defect, please give details (kind of defect, reason, etc.)				

Please provide photos and additional documentation if possible.

Important! Please note:

The fee for re-storage of new unused spare parts: 10% of the purchase price, a minimum fee of 25 €, a maximum fee of 250 €.

We will not accept any returns that had been special orders.